

**Meet your
modem.**

insee**go**

4G GLOBAL MODEM USB8L

About your modem



NOTE: Hardware and software are constantly evolving—the images and icons you see here are for reference only.

System requirements

Supported platforms:

- Windows 7 or higher
- Mac OS 10.8 or higher
- Linux OS
- Chrome OS

Compatible browsers:

- Microsoft Internet Explorer 7 or higher
- Mozilla Firefox 3.6 or higher
- Google Chrome 9 or higher
- Apple Safari 5 or higher
- Opera 9 or higher

You will also need the following:

- USB Port 2.0 or higher
- Wireless data plan

For information on removing or replacing the SIM Card, refer to the User Guide, found online at <https://inseego.com/download/userguide-USB8-verizon.pdf>

CAUTION: Do not bend or scratch your SIM Card. Avoid exposing your SIM Card to static electricity, water or dirt.

Replace the Nano-SIM Card

The device comes with a nano-SIM card pre-installed. Should you need to swap out the nano-SIM card, follow these instructions:



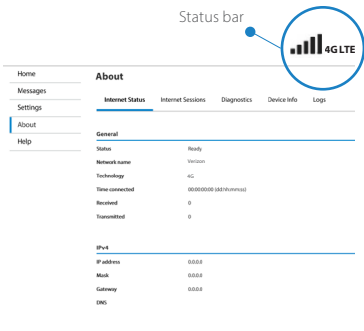
1. Open the protective door by pressing on the cover with and sliding the door off.
2. Remove the SIM card by pushing forward on the exposed edge
3. Insert the new SIM Card with the gold contacts facing down.
4. Push the SIM Card until the card remains securely in the slot.
5. Replace the back cover and snap into place.

NOTE: The SIM Card must remain in the wireless modem when in use.

Manage the Device on the Web

Launch a browser and in the address bar enter "http://my.usb or http://192.168.1.1. You will see this screen:

Status bar



The screenshot shows a web interface with a left sidebar containing links: Home, Messages, Settings, About (highlighted), and Help. The main content area is titled 'About' and has a sub-menu with 'Internet Status' (selected), Internet Sessions, Diagnostics, Device Info, and Logs. Below this is a 'General' section with a table of network information:

General	
Status	Ready
Network name	Verizon
Technology	4G
Time connected	00:00:00.000 (3d1h0m0s)
Received	0
Transmitted	0
IPv4	
IP address	0.0.0
Mask	0.0.0
Gateway	0.0.0
DNS	

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- **Internet Status:** Manage the network connection.
- **Diagnostics:** View device status and diagnostics for troubleshooting
- **Settings:** Manage advanced settings.
- **Device Info:** View device hardware and software details
- **Customer Support:** Contact information to connect with customer support team

Connecting to the Internet

Your modem is set to automatically connect to the internet except when you are roaming.

Turn on your computer and insert the modem into a USB Port. While the modem is starting up, the Status LED will slowly blink green.

The Status LED will be solid green when the modem is connected to your wireless network. (The LED will be amber when roaming.)

Removing your modem

When it's not in use, you can safely remove the USB modem by gently gripping it by the edges and pulling it out of the USB port.



Monitoring usage

Monitor your data usage several ways:

- Data Used LED on the device
- Data Usage section on the my.usb website



Status Indicator Light

Color	Status	Description
Green	Solid	Home network; Device ready; Network connection registered
	Blinking	Device powering up; Searching for network; Data being transferred
Amber	Solid	Roaming network
	Blinking	Roaming or data being transferred or software update in progress
Red	Solid	Failed state (no SIM, locked SIM, SIM error, PUK error) Network not available

Protect or Reset the Device

PIN Protect the SIM Card

1. Go to the management web site at <http://my.usb/> and click **Settings** on the menu.

Reset the Device

You can reset the device to its original factory settings.

Note:

If you reset the device to factory settings, all of your custom settings will be lost.

1. Go to the management web site at <http://my.usb/> and click **Settings** on the menu.
2. Click **Preferences > Restore Factory Defaults**

-OR-

1. Remove the back cover from the device and locate the small pinhole labeled **"Reset"**
2. Insert a small pointed object into the hole to press the key.

Support & more



Verizon mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



Get help using your USB8L

From your computer, visit [verizonwireless.com/Support](https://www.verizonwireless.com/Support).



Customer service

Call **800.922.0204**
Twitter **@VZWSupport**.



More information

To access a User Guide, go to [verizonwireless.com/Support](https://www.verizonwireless.com/Support) and find your device.